



RECEPTIONISTS

*for The Clubhouse, Gails Spa and
The Lodge at Hogs Head*



Required Skills & Experience:

- Previous experience in customer service or a Front of House role is preferred but not a requisite
- Expert in improving guest satisfaction and developing innovative guest experiences
- Ability to work in a team environment
- Excellent interpersonal and communication skills
- Detail-oriented
- Excellent communication skills
- Hands-on work ethic
- Self-motivated, able to take initiative and multi task efficiently

What You Will Be Doing:

- Assisting departmental SOP's to ensure our guests receive a warm, friendly and efficient welcome at all times
- Establishing personal guest contact and promoting feedback for potential improvement
- Proactively anticipating guest needs and requests
- Maintaining a high standard of communication with all departments

What's In It For You:

- Great employee benefits including discounts at all food/beverage and Pro Shop areas
- Attractive salaries with incentive and bonus schemes
- Ongoing training and development opportunities
- Opportunity to join a dynamic and ambitious team, committed to providing the very best in hospitality for guests

To Apply:

*Please email a current CV for consideration to
careers@hogsheadgolfclub.com*